



NOTICE ON FILING CUSTOMERS' COMPLAINTS

We inform our clients that complaints regarding the quality of our services can be submitted in written form:

Personally:
in the CARWIZ
rent a car
business premises

or

By mail to the address:
"CARWIZ Portugal"
Rua Mourisca Centro
Empresarial Lusoworld 2
Armazém 33
2710-335 Sintra

or

Telefax:
+351 2146939280R

or

Through e-mail:
costumer.support@carwiz.pt

You will receive a response to your complaint in written form within 15 days of receipt of the complaint.

Required information: name and surname of the person filing the complaint, the exact address for submission of responses.

SIGNATURE AND STAMP